

EHAP offers you:

- A free impartial face-to-face housing advice service
- An Edinburgh-wide service based in accessible neighbourhood locations
- A service delivered in prisons, schools and health settings
- Court/tribunal advice and representation

Our services are **free, confidential** and **independent**



Preventing Homelessness

The main purpose of EHAP is to deliver advice and information to people in a range of settings to enable them to avoid homelessness. We are a citywide service established to serve the needs of diverse communities.



To make an appointment to see a housing adviser, to submit a referral or for any further information, please contact the EHAP administrator on:

0845 302 4607

Monday - Friday, 9am - 5pm

or visit our website:

www.ehap.org.uk

Access Requirements?

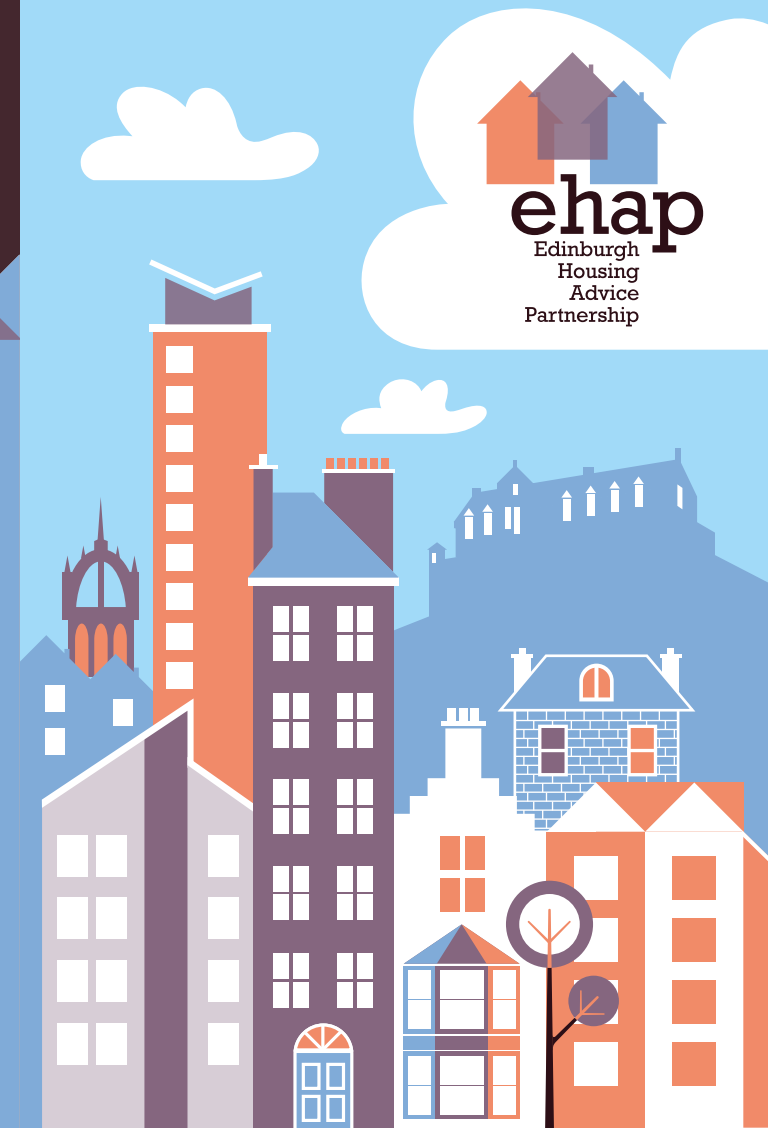
Partner premises are wheelchair accessible.

Interpretation can be provided on request.

Please advise the administrator of any additional requirements on booking your appointment.



EHAP is a service partnership comprising **CHAI, Four Square, Granton Information Centre, Move On** and **Changeworks**.



Housing Advice Information & Representation for Edinburgh and Midlothian Residents

Your home is our priority
Call us on: 0845 302 4607

We work with individuals, couples and families from all tenure types:

- Owner-occupiers
- Council tenants
- Housing association tenants
- Private tenants

Some common problems we can help you with include:

- Benefit problems
- Income maximisation
- Rent or mortgage arrears
- Repairs and adaptations
- Homelessness and housing options

- Harrassment
- Deposit issues
- Energy efficiency advice

We also provide the following services:

- Gas & electricity billing and debt advice
- Access to grants and energy efficiency measures
- Tailored, peer-led education on homeless prevention in schools
- Housing advice to prisoners with HMP Edinburgh through our Phase project
- Multi-Agency Throughcare Service (MATS) supporting short-term prisoners in securing/maintaining a tenancy

At EHAP, helping you keep your home is our priority

- Living in the Edinburgh or Midlothian area?
- Struggling to manage your payments?
- Concerned that loss of employment, ill health, debt or other factors could place your home at risk?
- Harassed by your landlord / feel unsafe in your home?
- Are you getting all the benefits you are entitled to?

We will take all possible steps to help you retain your home

Whatever your situation, our message is the same:

If you are having financial problems you need to act quickly. If you fall behind with your housing payments your home could be at risk. Meet with one of our advisers to find out what options are available to you.

To make an appointment to see an adviser contact EHAP now:

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